



Agilence combines the power of exception-based reporting, analytics, and machine learning to reduce losses and maximize profitability.

Reduce Shrink and Improve Margins Decrease Preventable Losses Proven ROI of 33x Breakeven in 38 days

agilenceinc.com

We specialize in uniting digital and physical transactions to help cutting-edge loss prevention and asset protection teams look beyond traditional theft and fraud to tackle preventable loss in all its forms – in the store, online, and at the corporate office.

What Makes Us Different

- ✓ Deep industry expertise
- Award-winning customer support
- Ease of use, implementation, and training
- \checkmark Integration of all transactional and supply chain data, including video and alarm
- ✓ Machine learning to identify and score fraudulent behaviors
- Prescriptive alerts and workflows

Loss Prevention Analytics and Exception-based Reporting

Reduce Shrink

- Detect internal and external transactional theft
- Identify process errors that lead to shrink and margin erosion
- Reconcile inventory discrepancies and maintain supplier accountability
- Analyze promotions and discounts to identify abuse or misuse
- Identify pricing issues that affect margin and inventory inaccuracies

Improve Labor Productivity

- Maximize your labor resources by minimizing errors and eliminating unnecessary processes
- Identify underperforming associates needing additional training and support
- Produce actionable insights instead of countless reports, allowing managers to serve customers and employees instead

Optimize the Omnichannel

- Understand customer trends across growing channels
- Analyze Buy-Online-Pickup-In-Store (BOPIS) and Buy-Online-Return-In-Store (BORIS) transactions to maximize margins
- Ensure customer satisfaction online
 and in stores

Fine-Tune Operations

- Use data-driven insights to influence policy and process improvements
- Replace reports with alerts and prescriptive action plans that result in timely and consistent execution
- Ensure compliance with operational and regulatory standards
- Improve Speed-of-Service and customer satisfaction

Increase Upsell and Check Size

- Quickly identify upsell performance issues by store, product, or associate
- Increase in-store sales by upselling your BOPIS and BORIS customers
- Identify underperforming and high achieving stores to promote best practices
- Review promotional and loyalty program effectiveness

Trusted by Industry-Leading Brands



The Agilence Advantage

Agilence has helped hundreds of retailers, restaurant operators, and supermarkets to increase their profit margins by reducing preventable loss across the business.



At Agilence, we specialize in uniting digital and physical transactions to help cuttingedge loss prevention teams expand beyond traditional theft and fraud to tackle preventable loss in all its forms — in the store, online, and at the corporate office. Agilence customers realize an average 33x ROI and breakeven in 38 days.

Every day, Agilence analyzes over 24 million transactions for our customers, transforming data into insights, and insights into actions. Our platform combines data from 200+ sources, including point-of-sale (POS), eCommerce, HR, labor, inventory, product, third-party delivery platforms, alarms, case management, loyalty, access control, video surveillance, and more.

Companies have saved millions of dollars by optimizing operations, identifying sources of margin erosion, and reducing shrink using Agilence. Many have also improved employee and customer safety, identified training opportunities, improved customer experiences, increased promotional success, and eliminated productivity gaps.



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