



Alarm and Access Control Module

Alarm and Access Control data can be a valuable asset to both loss prevention and operations teams. However, this data is not commonly integrated into other data platforms. These systems can generate so much noise that they are often ignored but can provide valuable insight into a store's operations.

Key Benefits

By bringing alarm and access control data into Agilence, users can spot problem stores, problem systems and even determine whether store managers and employees are following company policies. Some examples include:

Late Openings

Monitoring and alerting on late openings can help retailers/restaurants pinpoint locations where management controls are not sufficient or where there is an employee issue. If a store opens late on a continual basis, this can have a direct impact on customer experience and reduce sales opportunities.

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Store Number X	Event Name	Store Number	Address	City	State	Zo	Zone No	Lacation Name
re Number: 0548 (Cou								
P142018 11:01:51 AM	Log Only Opening	0348	28121-45 N - 575 #100	004906	TX	77900		Misc 1 #2348
P14201811.01.48AM	Log Only Opening	0348	2812 1-45 N - STE #100	CONROE	TX	77303		Mitec 1 #0348
P14/2018 10:50:08 AM	Log Only Opening	0348	2812 I-45 N - STE #100	CONROE	TX	77303		Misc 1 #0348
142018 10-50:00 AM	Log Only Opening	0348	2612 I-45 N - STE #100	cownos	TX	77303		Misc 1 #0348
142018 10:30-44 AM	Log Only Opening	0348	20121-45 N - STE #100	CONROE	TX	77303		Mec 1 #0348
/142018 10:30:32 AM	Log Only Opening	0348	26121-45 N - 57E #100	cownot	TX	77303		Mec 1 #0348
1142018 103242 AM	Log Only Opening	0348	2812145N-STE #100	004906	TX	77303		Mec 1 #0348
P142018 10:32:35 AM	Log Only Opening	0348	2812 I 45 N - STE #100	CONROE	TX	77303		Misc 1 #0348
re Number: 0257 (Cou	et 40							
P142018 11:02:36 AM	Log Only Opening	0257	536 HOWE AVE	OJYNHOGA/FALLS	OH	44221		Minc 1 #0257
P142018 11:01:36 AM	Log Only Opening	4257	S38 HOWE AVE	OUVINHOGA FALLS	OH	44221		Misc 1 #0257
1142018 10:44:51 AM	Log Only Opening	0257	535 HOWE AVE	OJYNHOGA/RULS	OH	44221		Misc 1 #0257
P142018 10:K2:S4.AM	Log Only Opening	0257	S35 HOWE AVE	OUVERIOGA/FIELS	OH	44221		Mec 1 #0257
142018 10.32:54 AM	Log Only Opening	0257	535 HOWE AVE	OJYNHOGA/FALLS	OH	44221		Misc 1 #2257
P142018 10:32:04 AM	Log Only Opening	0257	S35 HOVE AVE	OUVHIOGA FALLS	OH	44221		Mec 1 #0257
re Number: 0174 (Cou	vi. 8)							
F142018 10:38:36 AM	Log Only Opening	0174	SEL RIVER OAKS W	CALUMETOTY	ι.	60409		Milec 1 #2174
P14/2018 10/38:07 AM	Log Only Opening	0174	SET RIVER OAKS W	CALUMET CITY	L	60409		Miec 1 #0174
P142018 10:37.40 AM	Log Only Opening	0174	SEI RIVER OAKS W	CAUMET CITY	κ.	60409		Misc 1 #2174
P142018 10:30:48 AM	Log Only Opening	0174	SET RIVER OAKS W	CALUMET CITY	L.	60409		Misc 1 #0174
P142018 10:30:22 AM	Log Only Opening	0174	SEE RIVER OAKS W	CALUMET CITY	L.	60409		Mec 1 #0174
re Number: 0187 (Cou	出現							

Early Close

Similar to late openings, early closing can have the same negative effect on sales and customer satisfaction. However, it might also highlight another possibility; that the store may not have enough customers to support the current closing time and operations may want to review whether this location should close earlier, saving labor hours.



Requirements

The Alarm & Access Control Module requires POS data (TLOG), Item Master, and Store Master as prerequisites.

The module will also require the alarm and access control data. Agilence can provide a template for the data feed to ensure the most important data is captured.

Burglary and Fire Alarms

Agilence is not meant to be your real-time monitor for burglary and fire alarms, but an analysis of burglary/fire events can identify potential issues with the system in place. Malfunctioning systems can cause bigger problems if false alarms go ignored.

Troub	le Re	porting
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Similar to burglary alarm data, monitoring the trouble tickets from your systems can help identify those stores that may not have the proper training on the system or identify a system that is malfunctioning.

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Jse Case - Acce	ess Control - Fire	(Results: 7)				
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went Time	Event Name	Store Number	Address	City	Zone Area	Zone No
15/2018 1:26:26 PM	LOGGING	0372	4020 MILAN RD - UNIT #902	SANDUSKY	FIRE ALARM SILENCED EQUIPMENT SUPERVISION	ES
15/2018 1:26:24 PM	RESTORE	0372	4020 MILAN RD - UNIT #902	SANDUSKY	REAR FIRE - MANUAL PULL STATION	8
15/2018 1:26:19 PM	RESTORE	0372	4020 MILAN RD - UNIT #902	SANDUSKY	FRONT FIRE - MANUAL PULL STATION	7
15/2018 1:26:16 PM	RESTORE	0372	4020 MILAN RD - UNIT #902	SANDUSKY	REAR DUCT SMOKE DETECTORS	6
15/2018 1:25:52 PM	ALARM	0372	4020 MILAN RD - UNIT #902	SANDUSKY	FRONT FIRE - MANUAL PULL STATION	7
15/2018 1:25:07 PM	ALARM	0372	4020 MILAN RD - UNIT #902	SANDUSKY	REAR FIRE - MANUAL PULL STATION	8
15/2018 1:20:28 PM	ALARM	0372	4020 MILAN RD - UNIT #902	SANDUSKY	REAR DUCT SMOKE DETECTORS	6
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