Agilence Analytics

for Supermarkets

Agilence Analytics Supermarket Core empowers supermarket operators to address the unique challenges of the grocery industry, from controlling shrink and margin erosion to ensuring operational efficiency across locations.

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What Makes Us Different

✔ Leverage AI to improve productivity and efficiency by automatically identifying and scoring fraudulent transactions so your team doesn't have to.

✔ Easily access your store systems' data with our user-friendly platform that simplifies creating and customizing reports, dashboards, and queries.

✔ Get instant access to results with a pre-built set of 10 dashboards, 42 reports, 71 queries, 76 measures, 23 KPIs, 3 causes, and 3 resolutions based on a decade's worth of practical experience.

✔ Keep your existing store systems with our integration of 200+ data sources, including POS, video, alarm, scale, and many more.

✔ Enhance Analytics with add-on modules designed to seamlessly integrate with your existing systems and scale with your business.

✔ Partner with Agilence's award-winning Customer Success team to ensure you fully utilize the platform's capabilities.

What's Included?

Supermarket Core delivers dashboards and reports created with input from top grocery brands, combining industry expertise to address key challenges and provide immediate value. With comprehensive training, you'll gain the ability to create custom dashboards and reports tailored to your specific business goals.

Area Manager
Equip area managers with insights to drive consistency across locations and improve store performance. By identifying anomalies in sales and uncovering underperforming items or promotional gaps, this dashboard enables better decision-making. Track employee contributions to sales and ensure accountability, fostering an environment of operational excellence.

Loss Prevention
Proactively detect and address activities that could lead to losses, such as suspicious transactional patterns, unauthorized discounts, or fraudulent returns. By identifying high-risk accounts, employees, or activities, this dashboard helps reduce shrinkage and improve overall operational integrity, protecting profitability.

New Hire Monitoring
Monitor new employees' activity to ensure they adhere to company policies and quickly identify training needs. This dashboard provides visibility into sales trends and transactional behaviors, helping spot inconsistencies or risks early and fostering smoother onboarding and better performance outcomes.

Operations
Analyze customer behavior and product performance to maximize efficiency and profitability. This dashboard highlights peak sales times, identifies underperforming items, and provides insights into inventory trends to help ensure shelves are stocked with the right products at the right time.

Register Risk
Mitigate risks associated with register and self-checkout activities by identifying irregularities such as incomplete transactions or improper handling of weighed items. This dashboard empowers teams to uncover patterns of misuse or theft, safeguarding revenue and improving checkout efficiency.

Restricted Compliance
Maintain adherence to age-restricted sales and regulatory requirements by identifying gaps in ID verification or patterns of policy bypass. Protect against compliance violations and ensures the business operates within regulatory frameworks, reducing legal and financial risks.

ROI
Quantify the financial impact of operational decisions and identify areas for improvement. By tracking trends in pricing overrides, discounts, and voids, this dashboard helps ensure resources are being used effectively, maximizing profitability and supporting long-term growth.

Store Manager
Empower store managers to monitor associate and department performance, celebrating successes and addressing areas for improvement.

Insights into transaction trends, return patterns, and operational gaps enable managers to drive better results and foster continuous improvement.

High Priority Alerts
Monitor unresolved alerts and ensure compliance with key policies and regulations. This dashboard helps prioritize high-risk activities, allowing teams to address critical issues efficiently.

Extend Agilence Analytics for Supermarkets

With Agilence Analytics, you can easily leverage your data to create custom reports, dashboards, and queries tailored to your unique needs. Our training ensures you'll not only master the Core offering but also gain the skills to build solutions that align perfectly with your goals.

Additionally, unlock the full potential of Analytics with Module add-ons tailored to extend your insights based on your business needs. Modules deepen your insights into inventory, RFID, Alarm, eCommerce, and Cash Over/Short data providing more opportunities for profitability.

Modules are built with the same expertise and customer input as Analytics and are designed to provide results fast.

Complete your solution with Agilence Case and Audit Management, purpose-built tools designed to streamline processes and drive impactful outcomes. Seamlessly integrate data from your Analytics Platform to create cases, launch audits based on triggers, and align with your business objectives. With the ability to bring data back into Analytics, you can track key trends and measure the impact of investigations and audits with ease.

Data Requirements

The Agilence Analytics Supermarket Core is a specialized offering of the Analytics Platform dedicated to supermarket operators. Agilence Analytics Supermarket Core requires POS data (TLOG), Item (product) data, HR (employee) data, and Store (location) data. This information is translated into our Agilence Data Spec (ADS) which serves as a common language to allow all systems within your company to work together.

Trusted by Industry-Leading Brands

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At Agilence, we specialize in uniting digital and physical transactions to help cutting-edge loss prevention teams expand beyond traditional theft and fraud to tackle preventable loss in all its forms — in the store, online, and at the corporate office. Agilence customers realize an average 33x ROI and breakeven in 38 days.

Every day, Agilence analyzes over 24 million transactions for our customers, transforming data into insights, and insights into actions. Our platform combines data from 200+ sources, including point-of-sale (POS), eCommerce, HR, labor, inventory, product, third-party delivery platforms, alarms, case management, loyalty, access control, video surveillance, and more.

Companies have saved millions of dollars by optimizing operations, identifying sources of margin erosion and reducing shrink using Agilence. Many have also improved employee and customer safety, identified training opportunities, improved customer experiences, increased promotional success, and eliminated productivity gaps.

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