



## Powerful Restaurant Data Analytics and Reporting

The 20/20 Data Analytics Platform empowers food and beverage organizations to easily connect the dots within their business by automatically collecting and analyzing data to identify anomalies and trends that can improve operations and reduce losses. 20/20 provides users with a complete view of their business, enabling them to make informed decisions faster and improving profit margins across the enterprise.

### SALES OPTIMIZATION

#### Identify Sales Performance Issues Early & React

Slice and dice data to quickly identify how your restaurants are doing and what to do next by tracking KPIs such as top-line sales, margin, and speed of service. Measure how specific brands, menu items, stores, dayparts, or employees are affecting revenue.

#### Increase Average Check Size

Keep an eye on consumer behavior and purchasing patterns to look for opportunities to improve item visibility, upsell items, and optimize your “staff to demand” ratio to ensure you’re maximizing every sales opportunity.

### PROMOTION PERFORMANCE

#### Analyze Data to Shape Future Promotions

Track the success of advertising and promotional campaigns to substantially increase return on promotional dollars spent. Quickly identify promotion abuse and misuse before it affects the bottom line.

#### Increase Profit/Promotion Spend Ratios

Test and measure promotions in key areas to optimize them for maximum results prior to rolling out to the enterprise.

### PROFIT IMPROVEMENT

#### Monitor and Reduce Labor and Other Costs

Perform analysis to pinpoint your busiest times – where extra staffing is crucial – or quickly identify labor spend trends that may adversely affect your bottom line.

#### Identify and Control Losses

Improve profits by controlling food costs, stopping theft, lowering expenses, and increasing sales and margins. Easily set triggers to send prescriptive alerts to appropriate parties that include a closed-loop workflow to ensure the issue is dealt with appropriately.



### KEY BENEFITS

- Create complex **reports** and **queries** without IT team or any special technical knowledge
- Prescriptive **alerts** with closed-loop workflows tell managers when problems arise and instruct them what to do next
- Specialized and interactive **dashboards** allow for quick analysis of overall performance at any level within the enterprise
- **Integrate with data feeds** from your POS, HR, inventory, financial, video, and other business applications
- **Data security** that meets or exceeds the highest industry standards. Easy to implement with SSO and AD support
- Award-winning US-based **customer support**

### WHO IS 20/20 FOR?

- **Store Operations** to improve store performance, optimize labor efficiency, and increase sales
- **Loss Prevention / Asset Protection** teams to identify and reduce internal fraud and losses
- **Finance and Accounting** to rank stores by financial performance and compare actual expenditures to planned budgets
- **Marketing** to track the success of promotions and maximize the ROI of promotion spend.



## 20/20 Restaurant Features and Capabilities

- Reporting** Create, edit, and view reports with easy to use drag-and-drop, click-to-drill design so users at every level can monitor trends, create relationships between integrated data sources, and manage the business.
- Queries and Measures** Users at any level can utilize drag-and-drop functionality to easily build queries containing operators such as AND, OR, NOT, FOLLOWED BY, etc without SQL knowledge or having to wait in an IT queue.
- Dashboards** Create dashboards for different departments and user roles to create a unified view of your business that updates as you drill-down.
- Information Box** 20/20's InfoBox allows you to view all of your integrated data feeds connected to a particular event on a single screen with intuitive graphic insights.
- Monitors and Alerts** Alerts are automated notifications based on user-defined monitors that bring it all together by automating the delivery of the most important data to the field with step-by-step instructions on how to address key business issues.
- Intuitive KPI Builder** Key Performance Indicators measure your data against a benchmark or goal. Drag-and-drop functionality makes it easy to set and update KPIs.
- Multiple Data Views** Data can easily be presented with visualization tools. Use line charts to spot trends over time, bar charts to compare one data element to another, or pie charts to spot the biggest problem in your stores.
- Multiple Hierarchies** Create unlimited hierarchies based on geography, volume, management structure, product, category, and more. Hierarchies can also be used to set permissions throughout the application.
- Easy Organization** Reports, queries, and alerts can be tailored to the individual User with familiar icons such as favorites, snapshots, and a global search bar.
- Video Linkage** Video streams can be tied to the item level of a receipt so that drilling down into anomalies, training issues, and more can be validated instantly with the corresponding video for each event.

## THE AGILENCE ADVANTAGE

### Consolidate Your Business Data All in One Place

Easily integrate with data feeds from your POS, eComm, HR, financial reporting, inventory, and other business systems with no additional hardware or POS upgrades required.

### Powerful Yet Simple Functionality - No Ph.D. Required

Create any report, dashboard, query, or alert with simple click-and-drag functionality without burdening IT.

### Manage and Track Internal Teams - Anywhere, Any Time

Follow what happens at HQ or in the field with role-based alerts and workflows that include prescriptive actions tailored to your company.

### Align Your Organization to Increase Revenue and Performance

Keep corporate goals front and center by ensuring your workforce is always focusing on what matters most.

### Improve Enterprise-wide Decision-Making

Quickly turn your data into insights that inform strategic decisions and improve business outcomes at every level of the organization.

### Award-Winning Customer Support

U.S.-Based customer support that provides in-depth product training and application support. We're real people who are dedicated to making your job easier.

