



# RESTAURANT DATASHEET

## **Powerful Restaurant Data Analytics and Reporting**

Agilence empowers food and beverage organizations to easily connect the dots within their business by automatically collecting and analyzing data to identify anomalies and trends that can improve operations and reduce losses. Agilence provides users with a complete view of their business, enabling them to make informed decisions faster and improving profit margins across the enterprise.

### **SALES OPTIMIZATION**

#### **Identify Sales Performance Issues Early & React**

Slice and dice data to quickly identify how your restaurants are doing and what to do next by tracking KPIs such as top-line sales, margin, and speed of service. Measure how specific brands, menu items, stores, dayparts, or employees are affecting revenue.

#### **Increase Average Check Size**

Keep an eye on consumer behavior and purchasing patterns to look for opportunities to improve item visibility, upsell items, and optimize your "staff to demand" ratio to ensure you're maximizing every sales opportunity.

## **PROMOTION PERFORMANCE**

#### **Analyze Data to Shape Future Promotions**

Track the success of advertising and promotional campaigns to substantially increase return on promotional dollars spent. Quickly identify promotion abuse and misuse before it affects the bottom line.

#### **Increase Profit/Promotion Spend Ratios**

Test and measure promotions in key areas to optimize them for maximum results prior to rolling out to the enterprise.

#### PROFIT IMPROVEMENT

#### **Monitor and Reduce Labor and Other Costs**

Perform analysis to pinpoint your busiest times – where extra staffing is crucial – or quickly identify labor spend trends that may adversely affect your bottom line.

#### **Identify and Control Losses**

Improve profits by controlling food costs, stopping theft, lowering expenses, and increasing sales and margins. Easily set triggers to send prescriptive alerts to appropriate parties that include a closed-loop workflow to ensure the issue is dealt with appropriately.



#### **KEY BENEFITS**

- Create complex reports and queries without IT team or any special technical knowledge
- Prescriptive alerts with closed-loop workflows tell managers when problems arise and instruct them what to do next
- Specialized and interactive dashboards allow for quick analysis of overall performance at any level within the enterprise
- Integrate with data feeds from your POS, HR, inventory, financial, video, and other business applications
- Data security that meets or exceeds the highest industry standards. Easy to implement with SSO and AD support
- Award-winning US-based customer support

#### WHO IS AGILENCE FOR?

- Store Operations to improve store performance, optimize labor efficiency, and increase sales
- Loss Prevention / Asset Protection teams to identify and reduce internal fraud and losses
- Finance and Accounting to rank stores by financial performance and compare actual expenditures to planned budgets
- Marketing to track the success of promotions and maximize the ROI of promotion spend.





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## **Agilence Features and Capabilities**

Reporting

Create, edit, and view reports with easy to use drag-and-drop, click-to-drill design so users at every level can monitor trends, create relationships between integrated data sources, and manage the business.

Queries and Measures Users at any level can utilize drag-and-drop functionality to build queries containing operators such as AND, OR, NOT, FOLLOWED BY, etc without SQL knowledge or having to wait in an IT queue.

Dashboards

Create dashboards for different departments and user roles to create a unified view of your business that updates as you drill-down.

Data 'N Analytics (DNA) Scores Learn at a glance where to focus attention with Data 'N Analytics (DNA) Scores. These scores rate store and employee performance by applying advanced data science models to designated metrics chosen by the user.

Monitors and Alerts

Alerts are automated notifications based on user-defined monitors that bring it all together by automating the delivery of the most important data to the field with step-by-step instructions on how to address key business issues.

Mobile App

Extend the power of Agilence into the field by delivering alerts with prescriptive action plans directly to field users' mobile devices using the Agilence mobile app.

Intuitive KPI Builder Key Performance Indicators measure your data against a benchmark or goal. Drag-and-drop functionality makes it easy to set and update KPIs.

Forecasting

Forecast any store-level metrics up to 120 days into the future to highlight upcoming trends and issues. These machine learning-powered forecasts can predict future high-risk returns, voided transactions, fraud, and more.

Multiple Hierarchies Create unlimited hierarchies based on geography, volume, management structure, product, category, and more. Hierarchies can also be used to set permissions throughout the application.

Integrated Video (CCTV) Video streams can be tied to the item level of a receipt so that drilling down into anomalies, training issues, and more can be validated instantly with the corresponding video for each event.



# THE AGILENCE ADVANTAGE

Consolidate Your Business Data All in One Place

Easily integrate with data feeds from your POS, eComm, HR, financial reporting, inventory, and other business systems with no additional hardware or POS upgrades required.

Powerful Yet Simple Functionality - No Ph.D. Required

Create any report, dashboard, query, or alert with simple click-and-drag functionality without burdening IT.

Manage and Track Internal Teams - Anywhere, Any Time

Follow what happens at HQ or in the field with role-based alerts and workflows that include prescriptive actions tailored to your company.

Align Your Organization to Increase Revenue and Performance

Keep corporate goals front and center by ensuring your workforce is always focusing on what matters most.

Cutting Edge Technology that's Easy on I.T.

The advanced technologies used to build our solutions enable you to get the most out of your data while freeing up your IT team to focus on mission critical tasks.

**Award-Winning Customer Support** 

U.S.-Based customer support that provides in-depth product training and application support. We're real people who are dedicated to making your job easier.